

Balfour Beatty were starting to build the A1/M1 link road covering approximately 22Km mainly through a green field site. They had in excess of 200 vehicle ranging from cars to heavy commercial vehicles some of which had specialist equipment fitted to them. The main issue was the amount of damage caused to the vehicles on a daily basis. The vehicle manufacturer workshops were unable to cope with this large influx of work. This was therefore having a major knock on effect on the contractor. The service delivery was the major concern on this project and not the cost.

Fleet Service Solution

- Source convenient commercial premises located in the correct area.
- Fit out the premises to include lifting equipment for all sizes of vehicles
- Provide mobile on service facility
- Stock premises with the relevant quantity to provide fast vehicle turn around
- Provide various levels of man power to cover the contract for high and low periods.

Outcome

- Increased vehicle utilisation and reliability
- Service delivery improved.
- One call solution for any issue relating to vehicles
- Contract covers as when the requirement was there
- Reduction in hire vehicle costs
- Reduction in hire vehicle damage re-charges
- Damage to owned fleet identified and documented
- Specific vehicles replaced as proved not fit for purpose



Balfour Beatty Land Rover